

CUSTOMER STORY / DUBIZZLE

dubizzle chooses Yomly to leverage automated time-saving HR & Payroll processes across the UAE & Lebanon.

INDUSTRY

Classifieds Platform

CLIENT SINCE

April 2019

EMPLOYEES

200+

LOCATIONS

United Arab Emirates & Lebanon

Interviewed Sindhu Nair, HR Manager & Nooha Fatima, HR Coordinator

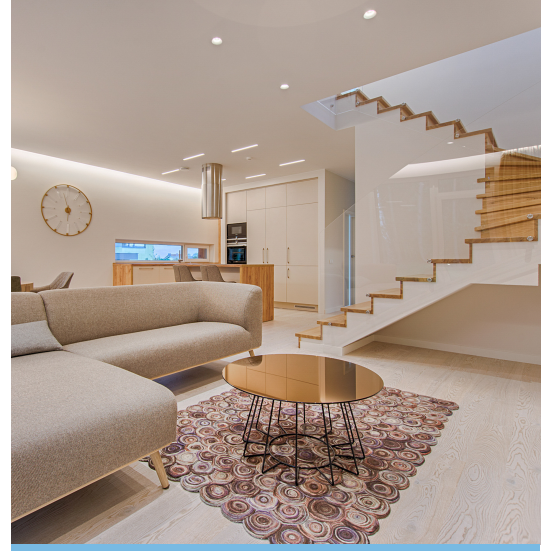
Website <http://dubizzle.com>

THE CHALLENGE

A simple but accurate system

dubizzle is the leading classifieds platform for users in the United Arab Emirates. Since its launch in 2005, dubizzle has become the number one platform for users to buy, sell, or find anything in their community.

A community where underused goods are redistributed to fill a new need and become wanted again, where non-product assets such as space, skills and money are exchanged and traded in new ways that don't always require centralised institutions or 'middlemen'.



WHAT THE TEAM NEEDED

Sindhu Nair, HR Manager at dubizzle, explains "Previously we outsourced our payroll which was extremely time-consuming. We were also using a system which wasn't user-friendly for our employees, as it was unable to share accurate data on leave management and key data. We set out to look for a simple but accurate system that provides accurate calculations for payroll that can be performed by HR internally such as payroll reports, leave management modules with accurate leave balances, Org charts and End of Service reports."

WHY YOMLY

When asked what made Yomly stand out compared to other solutions in the market, Sindhu explained "You provided us with a solution to all our needs and provided amazing customer service throughout."



The dubizzle logo, featuring the word "dubizzle" in a white, lowercase, sans-serif font. The letter "i" is stylized with a flame-like shape above it.

THE SOLUTION

Automated time-saving HR & Payroll processes

In April 2019, dubizzle selected Yomly to leverage automated time-saving HR & Payroll processes across the UAE & Lebanon.



IMPLEMENTATION

"From the beginning of implementation, the Yomly team have been very efficient. They were super quick with the implementation and have been providing amazing client support. They are always quick with their responses, handling our queries or concerns professionally" Nooha Fatima, HR Coordinator at dubizzle, explains.

MOBILE SELF-SERVICE

"Yomly is very easy to use and our employees loved having the mobile application. Not only do our employees have a clear view of their leave, but it's also made it easier for HR to follow up on leaves too!"

yomly

APRIL 2019

United Arab Emirates & Lebanon

dubizzle

THE IMPACT

From a couple of days to a couple of hours

"Payroll has become extremely easy, reducing the time from a couple of days to a couple of hours"

Nooha Fatima

HR Coordinator

"Since implementation we have fewer employees coming into our office asking for help with leave and letter requests as it's simply available on the mobile app," says Nooha. "Additionally, payroll has become extremely easy, reducing the time from a couple of days to a couple of hours. Since our HR team has access to the entire system, we can add, remove or make any profile changes as and when required. The support and openness we received from the Yomly client servicing team have been impressive. The team keep us informed of the new functionalities and are willing to help with any concerns. Our requests for new reports, and functionality ideas have always been welcomed and respected - Keep up the great work!"

