

CUSTOMER STORY / DUBAI NATIONAL INSURANCE

Yomly automates HR & Payroll processes for Dubai National Insurance streamlining workflow & improving employee experience

“We were looking to change our restrictive HR system and wanted customisable and adaptable software to support our team and colleagues.”

CUSTOMER

Dubai National Insurance

INDUSTRY

Insurance

EMPLOYEES

130+

LOCATIONS

Dubai, United Arab Emirates

Client Since 2022 Website <https://www.dni.ae/>

Champions Nashat Hatem, Head of Procurement & Administration and Jihad Debian, HR Manager

THE CHALLENGE

A restrictive HR system could not keep pace with the team

DNI needed one adaptable platform that could automate manual work, support the full employee journey and stay aligned with UAE requirements.

Dubai National Insurance approached Yomly looking for an efficient HR and Payroll solution that would automate their manual processes and support their employees in every HR aspect from onboarding to off-boarding. "We were looking to change our restrictive HR system and wanted customisable and adaptable software to support our team and colleagues," says Nashat Hatem, Head of Procurement & Administration at DNI.

After an online search, DNI approached Yomly and following an in-depth sales and solutioning process, the team were instantly impressed by the platform's straightforward and user-friendly interface. "The alignment of Yomly with local UAE laws was another element that we were attracted to. We were looking for a platform that would not only solve our day-to-day HR pain points but ensure that we stayed up to date with changing regulations as well" says Jihad Debian, HR Manager.



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Nashat Hatem
Head of Procurement & Administration

THE SOLUTION

Training and a straightforward platform made adoption practical

Yomly combined implementation support with a user-friendly system for leave, payroll, recruitment and the wider employee experience.

DNI selected Yomly to automate their HR & Payroll tasks and provide additional solutions to solve the HR pain points that the company was facing. "The Yomly team have been so helpful - assisting before the implementation of the system through several training sessions, ensuring our HR team was fully versed on the platform's capabilities" commented Nashat. "Once implemented, the system was introduced to the wider team via announcements and training sessions, furthering our understanding of how to utilise the Yomly platform to its full potential and improving the overall employee experience. The system has helped to streamline our HR operations, particularly managing leave. We are looking forward to using the recruitment module more intensely in the coming months."

01

Prepare the HR team

Several training sessions built a complete understanding of the platform before implementation.

02

Introduce the wider team

Announcements and training sessions helped employees use Yomly to its full potential.

03

Extend the workflow

Leave was streamlined, with more intensive recruitment-module use planned next.



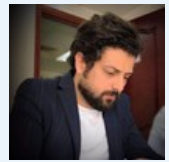
THE RESULT

Better service translated into higher staff satisfaction

DNI valued Yomly's adaptability, efficiency and follow-through after implementation.

"

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Jihad Debian
HR Manager

"The Yomly system is perfect for a dynamic business environment, adapting to the specific needs of an organisation. I have dealt with more expensive solutions that are nowhere near as efficient as Yomly." Nashat said when asked how Yomly stands out from the crowd. "Unlike other solutions, the follow-up and after-sales at Yomly was really impressive. The whole team took the time to ensure we had everything that we needed through the process." When commenting on the overall employee experience, Jihad said "We have noticed a huge increase in the levels of staff satisfaction with the HR department's performance, since partnering with Yomly."



Build an HR experience that can adapt with the business.