

CUSTOMER STORY / Q FOOD & BEVERAGE

QFoods chooses Yomly to seamlessly digitalise HR & Payroll processes, making data easily accessible and improving overall efficiency

INDUSTRY

Food and Beverage

CLIENT SINCE

2023

EMPLOYEES

750+

LOCATIONS

United Arab Emirates; Turkey

Champions Gul Umut, HR Manager & Kartika Widiastih Riadi, Senior HR Executive

Website <https://qfoodbeverage.com/en/>

THE CHALLENGE

Legacy systems slowed a growing hospitality group

Founded in 2013 with a legacy spanning over 80 years, Q Food & Beverage has established itself as a global brand, taking the hospitality sector by storm with its portfolio of accessible luxury and upscale dining brands. Following the resounding success of HuqqA, QFoods proceed to launch the Market, HuQQabaz, Qurabiye, GAL and URLA.



THE OPERATING GAP

After facing inefficiencies in previous HR and payroll processes, including outdated systems and long loading times, the QFoods team approached Yomly looking to update and improve their HR & Payroll systems.

THE REQUIREMENTS — TWO HR VOICES

The QFoods team started their search trying to find a solution that, as Human Resources Manager Gul Umut said, “streamlined our HR processes and digital transformation needs. We needed a system that could integrate biometric attendance to payroll, automate document requests, provide transparent data for leave and provide a community platform for sharing internal memorandums.” Senior HR Executive, Kartika Widiastih Riadi goes on to say that the team were “aiming for a solution that offered seamless integration, having fast and efficient automation capabilities and comprehensive reports, we needed a platform that was able to accommodate our growing needs. Additionally, user-friendly interfaces, more customisation options and compliance features were crucial aspects in our search.”

THE SOLUTION

A simple platform, introduced in phases

"Yomly appealed to us thanks to its simple features and user-friendly platform. The automated leave and letter requests, as well as the personal documents features, were particularly appealing as they could enhance the efficiency of our HR team. Another huge plus was the mobile app, a feature that could enable the team to access essential information and perform tasks on the go." says Gul Umut.

Gul Umut

HR Manager at QFoods

PHASED IMPLEMENTATION

The Yomly team were delighted to partner with QFoods to implement a highly customisable platform, that would suit the unique needs of the hospitality company. When it came to rolling out the system Kartika commented that they "implemented it through a phased approach - starting with introducing the new platform and providing an ESS guide. We provided internal training for the operational restaurant teams. We also actively engaged with employees and assisted them if they found challenges accessing the platform and encouraged them to explore its features."

yomly



THE OUTCOME

Easier access and room to grow

THE IMPACT

The Yomly team were on hand to support throughout the implementation, ensuring the smooth integration with QFoods HR processes. Since implementing the Yomly platform Gul remarked, "employees appreciate the easy access to letter requests, leave requests and accessing their documents. Managing document requests has become more straightforward." Gul goes on to say that the system has "gradually increased productivity and the simplicity of the mobile app has increased efficiency for all of our employees. The whole team is impressed with the user-friendly interface and the responsiveness of the Yomly support team."

WHAT COMES NEXT

"Going forward we plan to further leverage the Yomly platform by exploring advanced features such as Performance Management, ATS and Shift Scheduling modules," says Gul. "We are looking to enhance employee participation in the community and are considering integrating video-based training information - all through the Yomly platform."

