yomly

KÄRCHER

CUSTOMER STORY / KÄRCHER

# Yomly automates manual HR & Payroll processes for Karcher, cutting operational costs while improving efficiency and data accuracy

INDUSTRY

**Consumer Goods**

CLIENT SINCE

**2023**

EMPLOYEES

**100+**

LOCATIONS

**UAE, KSA, EGYPT, Qatar, Oman, Kuwait, Iraq, Pakistan**

**Champions** Nadia Ramadan | Human Capital Manager

**Website** https://www.kaercher.com/ae/

THE CHALLENGE

# Manual processes blocked accurate HR insight

Kärcher, a world-wide leading provider for efficient, resource-conserving cleaning technology, faced several HR challenges due to the lack of a comprehensive HR management system. The reliance on manual processes was not only time-consuming but also prone to errors, making it difficult to generate accurate reports and gain valuable data insights. The organisation needed an all-in-one HR solution to address these issues, particularly in managing leave, documents, attendance, and payroll.

## DIGITALISATION AND DATA ACCURACY

As digitalisation and the need for HR data accuracy grew within the industry, Kärcher recognised the importance of adopting a system that could keep pace with their fast-evolving environment. "We were looking for an HR solution that would enhance efficiency, support digitalisation, and be cost-effective," said Nadia Ramadan, Kärcher's Human Capital Manager. The solution also needed to be user-friendly, scalable, and ensure data privacy, catering to Kärcher's evolving operational needs and growing team.

**"By automating manual HR processes such as payroll, time and attendance, and benefits administration, we have significantly reduced operational costs. Additionally, Yomly's self-service features have empowered employees to manage their HR-related tasks independently, allowing our HR team to free-up time and focus on more strategic initiatives."**

**Nadia Ramadan**

Human Capital Manager, Kärcher

THE SOLUTION

# Digital workflows cut costs and freed HR to focus

## SELECTION, ROLLOUT AND RESULT

After thorough research and recommendations from industry peers and internal employees, Kärcher chose Yomly for its comprehensive digitalisation capabilities, user-friendly experience, and cost-effectiveness. "The leave and document management features were particularly appealing, as these were major pain points in our organisation," Nadia remarked. Additionally, the community feed helped keep employees engaged and informed.

To maximise Yomly's benefits, the system was implemented with a series of comprehensive training and communication initiatives. "The Yomly team was highly professional and supportive during the implementation, holding several training sessions to ensure a successful roll-out," Nadia stated.

Since implementation, Yomly has significantly streamlined Kärcher's HR processes, reducing time spent on repetitive administrative tasks. Enhanced tracking of document expiry dates and renewals, along with automated HR functions such as payroll, time and attendance, and benefits administration, has led to reduced operational costs, improved data management, and increased employee self-service. Consequently, Kärcher has experienced a boost in overall productivity and a more strategic HR function.