

CUSTOMER STORY / EAGLEBURGMANN MIDDLE EAST

Yomly modernises EagleBurgmann's HR processes, eliminating inefficiencies and enhancing transparency

INDUSTRY

Oil and Gas

CLIENT SINCE

2024

EMPLOYEES

120

LOCATIONS

KSA and UAE

THE CHALLENGE

An internal audit exposed delays and weak visibility



THE AUDIT FINDING

EagleBurgmann Middle East, a leader in providing sealing solutions to the oil and gas, petrochemical, and power industries, recognised the importance of modernising its HR processes. Following an internal audit, the company realised it was crucial to increase efficiency and visibility for both front-end users and management.

THE PROCESS GAP

Tedious manual processes, such as leave and absence management, attendance tracking, and expense reimbursement, created delays and inconsistencies. "We needed an HR system that can streamline these processes while giving us better control and transparency across our operations," said Silpi Dutta, HR Business Partner at EagleBurgmann. They wanted to ensure their HR solution could handle the complexities of daily attendance, business travel management, and payslip generation, as well as accommodate various requests for letters and documents. After exploring the available options, EagleBurgmann sought a solution that could not only integrate with its existing processes but also be customised and scaled to meet future needs.

"Since adopting Yomly, we've experienced a more streamlined workflow, improved clarity, precision, and enhanced cost control, all of which have made reporting significantly easier and more transparent."

Silpi Dutta

HR Business Partner SA, ME,
EagleBurgmann

THE SOLUTION

A tailored platform improved control and transparency



SELECTION AND FIT

After careful online research and valuable conversations with industry peers, EagleBurgmann selected Yomly for its flexible customisation options and strong recommendations from companies in the same sector. "I was really impressed by how Yomly adapted to our internal policies and guidelines. The team was incredibly responsive to our needs, which made the transition feel effortless," noted Silpi Dutta.

TAILORED ROLLOUT

Yomly's tailored solutions, including back-end validations and new feature flexibility, enabled EagleBurgmann to streamline its HR operations. Training sessions and emails facilitated smooth company-wide onboarding. "Yomly listened to our feedback and quickly incorporated features that met our needs," Silpi noted.

THE OUTCOME

Since implementation, EagleBurgmann has improved process precision, cost control, and transparency, with streamlined report generation.